

IMPACT line

# When talk matters



IMPACT 5000 Series  
DECT headsets

IMPACT DW Series  
DECT headsets

IMPACT D 10 Series  
DECT headsets

IMPACT MB Pro Series  
Bluetooth® headsets

IMPACT 600 Series  
Wired headsets

IMPACT 200 Series  
Wired headsets

IMPACT 100 Series  
Wired headsets

Ensure excellent customer experiences with a line of premium audio tools for optimal comfort, easy call handling and rich, natural sound. Reliable, intelligent technologies filter out unwanted noise, enhance audio and boost your efficiency.

Talk with impact

# IMPACT 5000

Experience the impact of a wireless DECT communication hub that delivers rich, natural sound and total flexibility to busy, modern workplaces. Empower your workforce with headsets that boost productivity by creating focus.

- Experience superior EPOS sound  
Super wideband audio, exceptional stereo performance and unique noise-cancelling system for clear speech in noisy offices
- Empower your people with total flexibility  
One flexible headset that pairs easily to all devices with extensive wireless range up to 180 m/590 ft
- Increase productivity and create focus  
With clear busy light, noise dampening ear pads, and easy call management
- Ensure enhanced security for all your calls  
With Protected Pairing, 128-bit authentication, DECT Security certification and EPOS Manager
- Get all-day wearing comfort  
With soft leatherette ear pads and a choice of wearing styles for consistent comfort and well-being to increase efficiency



# Comparison overview

## IMPACT 5000 Series



Art. no.	IMPACT SDW 5066	IMPACT SDW 5065	IMPACT SDW 5064	IMPACT SDW 5063	IMPACT SDW 5036	IMPACT SDW 5035	IMPACT SDW 5034	IMPACT SDW 5033	IMPACT SDW 5016	IMPACT SDW 5015	IMPACT SDW 5014	IMPACT SDW 5013
EU	507022	506598	507010	506586	507018	506594	507006	506582	507014	506590	507002	506578
UK	507023	506599	507011	506587	507019	506595	507007	506583	507015	506591	507003	506579
US	507024	507000	507012	506588	507020	506596	507008	506584	507016	506592	507004	506580
AUS	507025	507001	507013	506589	507021	506597	507009	506585	507017	506593	507005	506581
JP	N/A	507274	N/A	N/A	N/A	507273	N/A	N/A	N/A	507272	N/A	N/A
<b>Wearing style</b>												
Single-sided headset					•	•	•	•	•	•	•	•
Double-sided headset	•	•	•	•								
Headband	•	•	•	•	•	•	•	•	•	•	•	•
Neckband									•	•	•	•
Leatherette ear hook									•	•	•	•
Leatherette ear pad/s	•	•	•	•	•	•	•	•	•	•	•	•
<b>Connectivity</b>												
Desk phone	•	•			•	•				•	•	
Softphone/PC	•	•	•	•	•	•	•	•	•	•	•	•
Mobile phone	•	[•]	•	[•]	•	[•]	•	[•]	•	[•]	•	[•]
Tablet	•	[•]	•	[•]	•	[•]	•	[•]	•	[•]	•	[•]
- Multi device connectivity*	•	[•]	•	[•]	•	[•]	•	[•]	•	[•]	•	[•]
USB or Bluetooth® headset/speakerphone	•	•	•	•	•	•	•	•	•	•	•	•
<b>Microphone</b>												
Two microphone noise-cancelling system	•	•	•	•	•	•	•	•	•	•	•	•
<b>Features &amp; technologies</b>												
Super wideband sound	•	•	•	•	•	•	•	•	•	•	•	•
High density wideband mode	•	•	•	•	•	•	•	•	•	•	•	•
Headset busy light	•	•	•	•	•	•	•	•	•	•	•	•
Busy light for the desk	[[•]]	[[•]]	[[•]]	[[•]]	[[•]]	[[•]]	[[•]]	[[•]]	[[•]]	[[•]]	[[•]]	[[•]]
EPOS ActiveGard® technology	•	•	•	•	•	•	•	•	•	•	•	•
Noise at Work, (EU directive)**	•	•	•	•	•	•	•	•	•	•	•	•
DECT security	•	•	•	•	•	•	•	•	•	•	•	•
Protected pairing	•	•	•	•	•	•	•	•	•	•	•	•
<b>Unified communications</b>												
Optimized for UC	•	•	•	•	•	•	•	•	•	•	•	•
Skype for Business Certified	•	•	•	•	•	•	•	•	•	•	•	•

[•] Mobile connectivity available via optional BTD 800 dongle accessory

[[•]] Option available with additional accessory

\* Connects up to two mobile devices at the same time

\*\* In compliance with EU Noise at Work legislation. EU Noise at Work Directive (Directive 2003/10/EC)

Freedom and flexibility

# IMPACT DW

When work means talk choose a wireless DECT solution that drives excellent customer experiences. Optimize your calls with premium audio from EPOS' unique technologies and enjoy design that provides all-day user comfort.

- Ensure premium audio for excellent call quality  
Maximize speech intelligibility with EPOS Voice Clarity and ultra noise-cancelling microphone
- Talk all day in comfort  
With up to 12 hours talk time and lightweight headset with extra soft ear pads
- Enjoy wireless freedom and dual-connectivity  
With wireless reach of up to 180 m/590 ft and the flexibility of dual-connectivity to both desk phone and PC/softphone
- Choose your wearing style  
With comfortable, smart headsets designed to suit every personal preference; headband, ear hook or optional neckband
- Easy magnetic docking and charging  
Dock the headset to the magnetic charge interface and be sure it's charged and ready to go for your next call





# Comparison overview IMPACT DW Series



Art. no.	IMPACT DW Office ML	IMPACT DW Office USB ML	IMPACT DW Office PHONE	IMPACT DW Pro 2 ML	IMPACT DW Pro 2 USB ML	IMPACT DW Pro 2 PHONE	IMPACT DW Pro 1 ML	IMPACT DW Pro 1 USB ML	IMPACT DW Pro 1 PHONE
EU	504454	504466	504430	504462	504474	504438	504458	504470	504434
UK	504456	504468	504431	504464	504476	504439	504460	504472	504435
US	504455	N/A	N/A	504463	N/A	N/A	504459	N/A	N/A
AUS	504457	504469	504433	504465	504477	504441	504461	504473	504437
<b>Wearing style</b>									
Single-sided headset	•	•	•				•	•	•
Double-sided headset				•	•	•			
Leatherette ear hook	•	•	•						
Leatherette ear pad	•	•	•						
Extra soft leatherette ear pad/s				•	•	•	•	•	•
Headband	•	•	•	•	•	•	•	•	•
Neckband	[•]	[•]	[•]						
<b>Connectivity</b>									
Desk phone	•		•	•		•	•		•
Softphone/PC	•	•		•	•		•	•	
Dual device connectivity	•			•			•		
Single device connectivity		•	•		•	•		•	•
<b>Microphone</b>									
Noise-cancelling	•	•	•						
Ultra noise-cancelling				•	•	•	•	•	•
Bendable and long boom arm				•	•	•	•	•	•
<b>Features &amp; technologies</b>									
EPOS ActiveGard® technology	•	•	•	•	•	•	•	•	•
Noise at Work, EU limiter*	•	•	•	•	•	•	•	•	•
<b>Unified communications</b>									
Optimized for UC	•	•		•	•		•	•	
Skype for Business Certified	•	•		•	•		•	•	

[•] Neckband available as accessory (Art. no. 506525)  
 \* In compliance with EU Noise at Work legislation. EU Noise at Work Directive (Directive 2003/10/EC)

Freedom and flexibility

# IMPACT D10

When work means talk choose a wireless DECT solution that drives excellent customer experiences. Optimize your calls with premium audio from EPOS' unique technologies and enjoy design that provides all-day user comfort.

- Ensure premium audio for clear calls  
With EPOS Voice Clarity and noise-cancelling microphone for natural, clear conversations
- Move freely with powerful wireless reach  
Up to 55 m/180 ft in typical offices, up to 180 m/590 ft line of sight, and up to 12 hours talk time
- Connect simply to one device  
Plug-and-play with single-connectivity to either desk phone or PC/softphone
- Choose your wearing style  
With comfortable headsets to suit your personal preference; headband, ear hook or optional neckband
- Easy magnetic docking and charging  
Dock the headset to the magnetic charge interface and be sure it's charged and ready to go for your next call





# Comparison overview IMPACT D 10 Series



IMPACT D 10 USB ML



IMPACT D 10 PHONE

Art. no.	IMPACT D 10 USB ML	IMPACT D 10 PHONE
EU	506416	506408
UK	N/A	506409
US	506418	506410
AUS	506419	506411
<b>Wearing style</b>		
Single-sided headset	•	•
Headband	•	•
Ear hook	•	•
Neckband	[•]	[•]
<b>Connectivity</b>		
Desk phone		•
Softphone/PC	•	
Single device connectivity	•	•
<b>Microphone</b>		
Noise-cancelling	•	•
<b>Features &amp; technologies</b>		
Noise at Work, EU limiter**	•	•
EPOS ActiveGard® technology	•	•
<b>Unified communications</b>		
Optimized for UC	•	
Skype for Business Certified	•	

[•] Neckband available as accessory (Art. no. 506525). Click-on adapter from HSA 20 accessory set (Art. no. 506524) needed for mounting  
 \*\* In compliance with EU Noise at Work legislation. EU Noise at Work Directive (Directive 2003/10/EC)

Keep talk moving

# IMPACT MB Pro

Ensure high-quality communication with the Bluetooth® headset that complements your dynamic working style – in the office and on-the-go. The IMPACT MB Pro Series delivers natural-sounding communication experiences with advanced audio technologies.

- Enjoy premium audio for natural-sounding conversations  
With EPOS Voice Clarity for a natural listening experience and ultra noise-cancelling microphone for optimized speech
- Experience wireless freedom  
Multi-point connectivity with two Bluetooth® devices connected simultaneously and up to 25 m/82 ft wireless range
- Talk for hours  
Up to 15 hours' talk time for all-day use
- Discover easy call handling  
Mute, adjust volume and answer/end calls easily
- Convenient charger stand  
Easy headset docking in between calls with magnetic charge interface







# Comparison overview IMPACT MB Pro Series



IMPACT MB Pro 2  
UC ML



IMPACT MB Pro 1  
UC ML



IMPACT MB Pro 2



IMPACT MB Pro 1

Art. no.	506046	506043	506044	506041
<b>Wearing style</b>				
Single-sided headset		•		•
Double-sided headset	•		•	
Headband	•	•	•	•
<b>Connectivity</b>				
Softphone/PC	•	•		
Mobile phone	•	•	•	•
Tablet	•	•	•	•
Multi device connectivity**	•	•	•	•
<b>Microphone</b>				
Ultra noise-cancelling	•	•	•	•
<b>Features &amp; technologies</b>				
Room Experience™ technology	•		•	
EPOS ActiveGard® technology	•	•	•	•
Multimedia and music listening	•	•	•	•
USB dongle and charger stand	•	•		
<b>Unified communications</b>				
Optimized for UC	•	•		
Skype for Business Certified	•	•		

\* Room Experience™ only included in IMPACT MB Pro 2 variants.  
 \*\* Connects up to two devices at the same time

Outstanding clear communication

# IMPACT SC 600

















Benefit from outstanding audio in dynamic office spaces with the premium wired SC 600 Series. You get reliable, high-quality design with a headset crafted to perfection and easy call handling to boost your productivity.

- Outstanding sound for perfect speech clarity  
Ultra noise-cancelling microphone for perfect speech in noisy environments and Active Noise Cancellation for user comfort
- Enjoy high-quality design and craftsmanship  
Brushed aluminum and stainless-steel components, Vectran™ reinforced cables and strong, unibody headband
- Handle calls seamlessly and conveniently  
With proximity sensor technology, and in-line call control for easy call management
- Easy to store and portable  
With fold-flat ear cups and carry pouch
- Exceptional wearing comfort  
With soft leatherette ear pads for all-day comfort and powerful sound



# Comparison overview

## IMPACT 600 Series

	 IMPACT SC 660 ANC USB	 IMPACT SC 665 USB-C	 IMPACT SC 635 USB-C	 IMPACT SC 665 USB	 IMPACT SC 635 USB	 IMPACT SC 665	 IMPACT SC 635	 IMPACT SC 660 USB ML	 IMPACT SC 630 USB ML	 IMPACT SC 668	 IMPACT SC 638	 IMPACT SC 662	 IMPACT SC 632	 IMPACT SC 660	 IMPACT SC 630	 IMPACT SC 660 TC
Art. no.	508311	508368	508367	507257	507254	507256	507253	504553	504552	504595	504594	504559	504558	504557	504556	507099
<b>Wearing style</b>																
Single-sided headset			•		•		•		•		•		•		•	
Double-sided headset	•	•		•		•		•		•		•		•		•
Headband	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
<b>Connectivity</b>																
Desk phone via Easy Disconnect										•	•	•	•	•	•	•
Softphone/PC via USB	•			•	•			•	•					[•]	[•]	[•]
Softphone/PC via USB-C		•	•													
Mobile phone via 3.5 mm jack		•	•	•	•	•	•							[•]	[•]	
Tablet via 3.5 mm jack		•	•	•	•	•	•							[•]	[•]	
<b>Special device connectivity</b>																
Hearing aid devices*																•
Devices with low impedance output												•	•			
Narrowband desk phones										•	•					
<b>Microphone</b>																
Ultra noise-cancelling	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
<b>Features &amp; technologies</b>																
Active Noise Cancellation	•															
Proximity sensor technology	•															
In-line call control unit	•	•	•	•	•	•	•	•	•					[•]	[•]	
EPOS ActiveGard® technology	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
Optimized for communications & multimedia	•	•	•	•	•	•	•	•	•							
Enhanced music audio performance	•	•	•	•	•	•	•									
Noise at Work, EU limiter**	•	•	•	•	•	•	•	•	•					[•]	[•]	[•]
Hearing aid-compatible telecoil transmitters																•
<b>Unified communications</b>																
Optimized for UC	•	•	•	•	•			•	•							
Certified for Skype for Business***	•	•	•	•	•			•	•							

\* Optimized for all standard hearing aids (T-mode or MT-mode)

\*\* In compliance with EU Noise at Work legislation. EU Noise at Work Directive (Directive 2003/10/EC)

\*\*\* Skype for Business Certification applies when USB/USB-C is connected to PC or Mac

[•] Option available with additional accessories

Put talk in focus

# IMPACT 200

Maintain energy and focus with clear communication between you and your listener and enjoy robust wired headsets with all-day comfort. In busy contact centers these headsets are both reliable and user-friendly.

- Experience communication with clarity  
With EPOS Voice Clarity and noise-cancelling microphone for natural, clear conversations
- Enjoy all-day wearing comfort  
Acoustic foam ear pads with soft leatherette covers and CircleFlex™ dual-hinge ear cup system for a perfect fit
- Benefit from robust design  
Durable construction with lightweight, metal reinforced headband designed for years of daily use
- Protect your hearing  
From acoustic shock with EPOS ActiveGard® technology
- Easy call management  
With in-line call control unit to mute, adjust volume and answer/end calls



# Comparison overview

## IMPACT 200 Series



IMPACT  
SC 260 USB MS II



IMPACT  
SC 230 USB MS II



IMPACT  
SC 260 USB



IMPACT  
SC 230 USB



IMPACT  
SC 268



IMPACT  
SC 238



IMPACT  
SC 262



IMPACT  
SC 232



IMPACT  
SC 260



IMPACT  
SC 230

Art. no.	506483	506482	504404	504403	508330	508329	504410	504409	504402	504401
<b>Wearing style</b>										
Single-sided headset		•		•		•		•		•
Double-sided headset	•		•		•		•		•	
Headband	•	•	•	•	•	•	•	•	•	•
<b>Connectivity</b>										
Desk phone via Easy Disconnect					•	•	•	•	•	•
Softphone/PC via USB	•	•	•	•					[•]	[•]
Mobile phone via 3.5 mm jack									[•]	[•]
Tablet via 3.5 mm jack									[•]	[•]
<b>Special device connectivity</b>										
Devices with low impedance output							•	•		
Devices with high impedance/ narrowband output					•	•				
<b>Microphone</b>										
Noise-cancelling	•	•	•	•	•	•	•	•	•	•
<b>Features &amp; technologies</b>										
In-line call control unit	•	•								
EPOS ActiveGard® technology	•	•	•	•	•	•	•	•	•	•
Optimized for communication & multimedia	•	•	•	•						
Noise at Work, EU limiter*	•	•	•	•	[•]	[•]				
<b>Unified communications</b>										
Optimized for UC	•	•	•	•						
Skype for Business Certified	•	•								

[•] Option available with additional accessories

\* In compliance with EU Noise at Work legislation, EU Noise at Work Directive (Directive 2003/10/EC)

Let's start talking

# IMPACT 100

Enjoy more natural-sounding conversations and great quality audio with headsets designed for enterprises introducing Unified Communications. Experience the difference unique Sennheiser technology can make to your efficiency and well-being.

- Ensure quality sounding calls  
With EPOS Voice Clarity and noise-cancelling microphone for natural, clear conversations
- Deployment friendly headset  
Compatible with all major Unified Communications platforms
- Easy call management  
With in-line call control unit to mute, adjust volume and answer/end calls
- Enjoy great comfort  
Ultra-lightweight headset with comfortable acoustic foam ear pads
- Protect your hearing  
From acoustic shock with EPOS ActiveGard® technology





Comparison overview  
IMPACT 100 Series



IMPACT  
SC 60 USB ML



IMPACT  
SC 30 USB ML

Art. no.	504547	504546
<b>Wearing style</b>		
Single-sided headset		•
Double-sided headset	•	
Headband	•	•
<b>Connectivity</b>		
Softphone/PC via USB	•	•
<b>Microphone</b>		
Noise-cancelling	•	•
<b>Features &amp; technologies</b>		
In-line call control unit	•	•
EPOS ActiveGard® technology	•	•
Optimized for communication & multimedia	•	•
Noise at Work, (EU directive)*	•	•
<b>Unified communications</b>		
Optimized for UC	•	•
Skype for Business Certified	•	•

\*In compliance with EU Noise at Work legislation. EU Noise at Work Directive (Directive 2003/10/EC)

Advanced Busy Light

# IMPACT Accessories – Busy Light

The Advanced Busy Light with ringer is designed for open office workers who need time to concentrate while never missing a call. A LED unit signals status and calls, while automatically synching with Skype for Business and Cisco Jabber.

